

sd

servicedesk Lite
free service CRM



Installation Guide

Step by step guide for download and installation.

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Download & Install

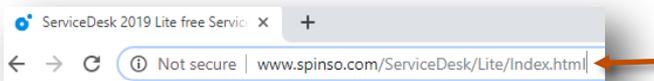
Installing ServiceDesk Lite is quiet easy. A simple setup wizard will guide you through the entire installation process. Follow these step by step instructions to help you install ServiceDesk Lite on your computer.



Prerequisite

Operating system Windows Xp, Windows 7, 8, 8.1 or Windows 10

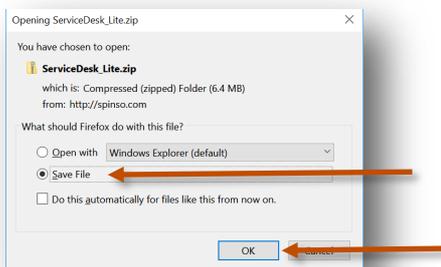
For windows Xp - Dot net 2.0 *free runtime from Microsoft is available on our website*



1

Download installer from our website

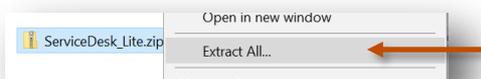
http://spinso.com/ServiceDesk/downloads/ServiceDesk_Lite.zip



2

Select **Save File** to save on our desktop

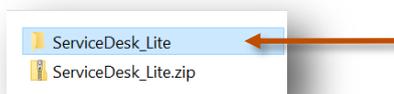
Click on **Ok**



3

Extract Zip file

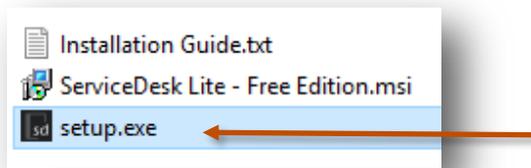
Right Click on zip file & Click **Extract All**



4

ServiceDesk_Lite folder will be created on desktop.

Open the folder **ServiceDesk_Lite**



5 You would see the following files
Run **Setup.exe** to install



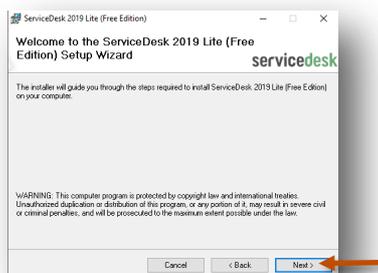
Note : In case you are prompted for unknown publisher error
Click on **More Info**
Click on **Run anyway** to continue



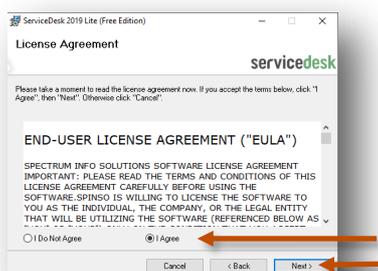
Note
We **do not** recommend you to run Setup.exe directly from ServiceDesk_Lite.zip file
Please unzip the ServiceDesk_Lite.zip file and run the setup from extracted folder



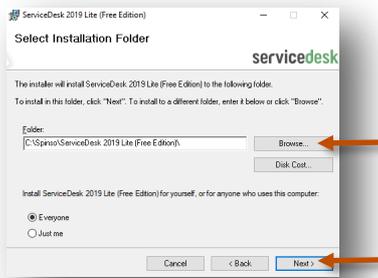
6 Click on **Next** button



7 Click on **Next** button

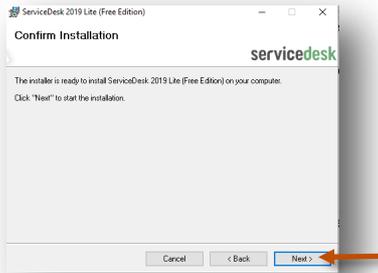


8 Select **I Agree**
Click on **Next** button

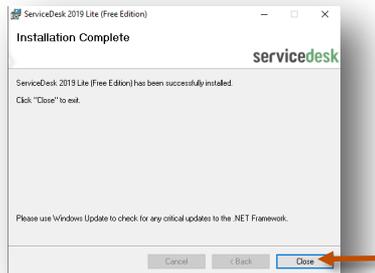


9 If you wish to change the installation path, Click on "**Browse**" and select the path for installation
We would recommend default path

Click on **Next** button



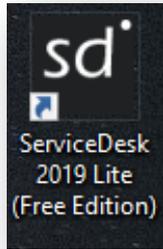
10 Click on **Next** button



11 Click on **Close** button

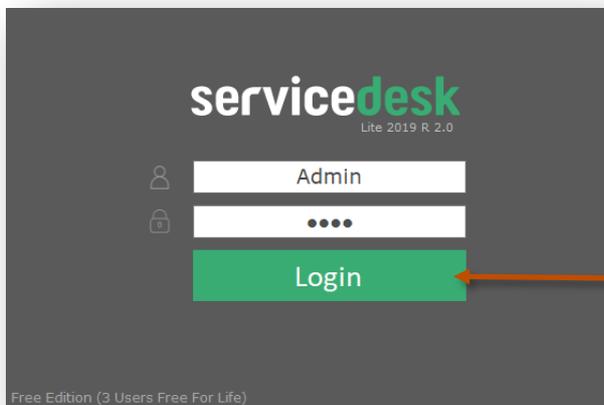
3

Login



After you install ServiceDesk you can click on the ServiceDesk icon on your desktop to launch the application

You can also launch the application from **Start - Program Files - Spinso - ServiceDesk**



In trial mode ServiceDesk login screen would Open with default login name and password

Default login details

Login Name : admin
Password : demo



Please note

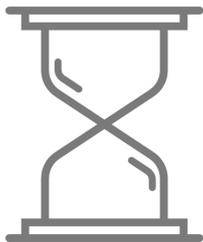
You can change the password in **Master- Employee (user)** Screen
Once you change the password Login screen will not load default login and password

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